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ABSTRACT

The welfare benefits of financial markets depend in large part on how effectively households use these markets. The study of household finance is challenging because household behavior is difficult to measure accurately, and because households face constraints that are not captured by textbook models, including fixed costs, uninsurable income risk, borrowing constraints, and contracts that are non-neutral with respect to inflation. Evidence on participation, diversification, and the exercise of mortgage refinancing options suggests that many households are reasonably effective investors, but a minority make significant mistakes. This minority appears to be poorer and less well educated than the majority of more successful investors. There is some evidence that households understand their own limitations, and try to avoid financial strategies that require them to make decisions they do not feel qualified to make. Some financial products involve a cross-subsidy from naive households to sophisticated households, and this can inhibit the emergence of products that would promote effective financial decision making by households.

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A presidential address is a privileged opportunity to ask questions without answering them, and to suggest answers without proving them. I will use this opportunity to explore a field, household finance, that has attracted much recent interest but still lacks definition and status within our profession. Teaching and research are still organized primarily around the traditional fields of asset pricing and corporate finance. Economists in the former field ask how asset prices are determined in capital markets and how average asset returns reflect risk. Economists in the latter field ask how business enterprises use financial instruments to further the interests of their owners, and in particular to resolve agency problems.

Household finance, by analogy with corporate finance, asks how households use financial instruments to attain their objectives. Household financial problems have many special features that give the field its character. Households must plan over long but finite horizons; they have important nontraded assets, notably their human capital; they hold illiquid assets, notably housing; they face constraints on their ability to borrow; and they are subject to complex taxation. Household asset demands are of course important in asset pricing too, but wealthy and risk-tolerant households have a disproportionate impact on equilibrium asset returns whereas household finance is more concerned with the behavior of typical households.

Research in finance, as in other parts of economics, can be positive or normative. Positive research describes what economic agents actually do, while normative research prescribes what they should do. Economists have often hoped that actual and ideal behavior coincide, or can be made to coincide by the selection of an appropriately rich model of agents’ beliefs and preferences. Revealed preference theory (Samuelson 1938), for example, shows how one can work backwards from a household’s choices over multiple consumption goods to the implied preferences of the household. The revealed preference agenda leaves no room for normative economics as distinct from positive economics.2

Household finance poses a particular challenge to this agenda, because many households seek advice from financial planners and other experts, and some households make decisions that are hard to reconcile with this advice or with any standard model. One response to this is to maintain the hope that actual and ideal behavior coincide, but to consider non-standard behavioral models of preferences incorporating phenomena such as loss aversion and mental accounting. An alternative response

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2My colleague Robert Barro summarized this view with characteristic sharpness when he told me that normative economics is “what you do when your model fails to fit the data”.
is to abandon the agenda of revealed preference, and to consider the possibility that households may not express their preferences optimally. On this view behavioral finance theory describes the choices households currently make, but standard finance theory describes the choices that maximize household welfare, and that households can be educated to make.

In this address I will follow the second approach. I will compare what we know about what households actually do—positive household finance—with our body of knowledge about what households should do—normative household finance. The comparison is not trivial to make, because positive household finance requires high-quality data that are hard to obtain, while normative household finance requires significant extensions of textbook financial theory. I will emphasize that for many households, the discrepancies between observed and ideal behavior have relatively minor consequences and can easily be rationalized by small frictions that are ignored in standard finance theory. For a minority of households, however, particularly poorer and less educated households, there are larger discrepancies with potentially serious consequences. I call these investment mistakes, and argue that they are central to the field of household finance.

It should not be surprising that some households make investment mistakes, given the complexity of their financial planning problem and the often confusing financial products that are offered to them. An important question is what determines the set of financial products available to households. This part of the field might be called equilibrium household finance. I suggest that retail financial innovation is slowed by the cost of advertising and educating households, together with the weakness of patent protection for financial products. In addition, I use my presidential privilege to speculate that the existence of naive households permits an equilibrium of the sort described by Gabaix and Laibson (2006), in which confusing financial products generate a cross-subsidy from naive to sophisticated households, and in which no market participant has an incentive to eliminate this cross-subsidy.

If households make investment mistakes, it may be possible for financial economists to offer remedies that reduce the incidence and welfare costs of these mistakes. As a financial educator, I am tempted to call for an expansion of financial education. But academic finance may have more to offer by influencing consumer regulation, disclosure rules, and the provision of investment default options. Work on these topics might be called household financial engineering, and it offers a powerful practical rationale for the study of household finance.
The organization of the paper is as follows. Section I summarizes the empirical and theoretical challenges faced by researchers studying household finance. Section II discusses household participation and asset allocation decisions, and section III studies diversification of risky asset holdings. One of the most important decisions a household must make concerns the form of its mortgage. Academic research on mortgages has often been conducted by specialists in real estate or asset pricing economists interested in the valuation and hedging of mortgage-backed securities. Instead, in section IV I treat mortgage decisions as an aspect of household finance and use mortgages to illustrate the broad themes of the field. Section V considers barriers to innovation in retail financial markets, and section VI concludes.

I. Two Challenges of Household Finance

A. Measurement

Positive household finance asks how households actually invest. This is a conceptually straightforward question, but it is hard to answer because the necessary data are hard to obtain. In the United States, households guard their financial privacy jealously: in fact, it may be more unusual today for people to reveal intimate details of their financial affairs than to reveal details of their intimate affairs. In addition, many households have complicated finances, with multiple accounts at different financial institutions, having different tax status, and including both mutual funds and individual stocks and bonds. Even households that wish to cooperate with researchers may have some difficulty answering detailed questions accurately.

The ideal dataset for positive household finance would have at least five characteristics. First, it would cover a representative sample of the entire population. It is particularly important to have good coverage by both age and wealth, since many aspects of financial behavior vary with these characteristics. Second, for each household the dataset would measure both total wealth and an exhaustive breakdown of wealth into relevant categories. Third, these categories would be sufficiently disaggregated to distinguish between asset classes, and ideally would go down to the level of individual assets so that one could measure households’ diversification within asset classes. Fourth, these data would be reported with a high level of accuracy. Finally, the dataset would follow households over time; that is, it would be a panel dataset rather than a series of cross-sections.
Most work on household portfolio choice has relied on surveys. The US survey with the best data on financial wealth is generally thought to be the Survey of Consumer Finances (SCF).\(^3\) The SCF scores highly on the first two criteria listed above. It has good coverage and oversamples the wealthy, who have a disproportionate influence on asset demands; and it covers all aspects of wealth including both liquid and illiquid assets. However the SCF is less satisfactory in other respects. It is only disaggregated enough to address questions of asset allocation; it does not report holdings of individual assets and thus cannot be used to study diversification. The SCF, like any survey, relies on the willingness of households to participate and the accuracy of answers they give when they do participate. Kennickell (1998) reports that in 1995, about one-third of households chosen for the standard sample refused to participate in the survey. The refusal rate was higher in the high-wealth sample: 56% for households in the lowest high-wealth stratum, and 87% for extremely wealthy households in the highest stratum. Even households that do participate in the survey may fail to report certain items. In 1995, for example, 64% of stockholding households reported a numerical value for their stockholdings, 21% stated that their stockholdings fell within a range, and 15% did not report any value. Finally, since 1989 the SCF has not followed households over time but has interviewed a fresh sample of households every three years.\(^4\)

There are several ways to improve and check the quality of survey data. The problem of non-response can be mitigated by offering households the opportunity to state a range for asset holdings rather than giving a precise answer, possibly using follow-up questions to narrow the initially chosen range. This approach has been used with considerable success in the Health and Retirement Survey, which offers an attractive alternative to the SCF for measuring the behavior of older households (Juster and Smith 1997, Juster, Smith, and Stafford 1999). In some cases it is possible to cross-check survey evidence against objective external data. For example, the 1975 Wharton Survey of individual stockholders cross-checked self-reported share ownership data against corporate records compiled by the New York Stock Exchange (Blume and Friend 1978); the decennial Residential Finance Survey interviews res-

\(^3\)Recent studies that use the SCF include Bergstresser and Poterba (2004), Bertaut and Starr-McCluer (2002), Carroll (2002), Heaton and Lucas (2000), Poterba and Samwick (1997), Tracy and Schneider (2001), and Tracy, Schneider and Chan (1999).

\(^4\)Other surveys have similar problems. The Panel Study of Income Dynamics (PSID) asks questions on wealth every five years, but financial assets are divided into only three broad categories corresponding roughly to cash, bonds, and stocks (Mankiw and Zeldes 1991, Banks, Blundell, and Smith 2005). The UBS/Gallup survey (Vissing-Jorgensen 2003, Graham, Harvey, and Huang 2005) relies on telephone interviews, which limits the complexity of the questions that can be asked.
idents of housing units and then contacts their mortgage lenders to verify the data they provide on their mortgages.

Given the deficiencies of even the best survey data, there has recently been interest in alternative data sources. One approach is to use the records of companies that act as custodians for households, or that lend to households. Schlarbaum, Lewellen, and Lease (1978) pioneered this approach with a study of approximately 3,000 retail brokerage accounts held during the 1960’s; Odean (1998, 1999) studied 10,000 discount brokerage accounts held during the 1990’s; and Barber and Odean (2000) expanded the sample to 78,000 accounts at the same discount brokerage. These brokerage records are highly accurate reports of holdings and trades in individual stocks, but they sample customers of the brokerage house rather than the entire population and do not necessarily represent total wealth even of these customers, who may also have other accounts elsewhere. Similar difficulties afflict recent studies of asset allocation in 401(k) accounts and other tax-favored retirement accounts.

Some countries maintain centralized registers of shareownership. Grinblatt and Keloharju (2000, 2001) use data from the Finnish Central Securities Depositary to measure daily transactions in and holdings of Finnish equities by Finnish individuals and institutions and foreign investors. These data provide a comprehensive picture of Finnish household trading behavior in individual stocks, but do not reveal households’ indirect holdings through mutual funds, their holdings of foreign stocks, or their allocations to other asset classes.

Government tax records are a tried-and-true source of accurate financial data. Blume and Friend (1975), for example, use dividend payments reported on income tax returns, together with dividend-price ratios, to infer taxpayers’ holdings of individual stocks. Unfortunately this method of inferring wealth from reported income gives only a partial picture of household assets. The US tax system requires reporting of wealth itself only in connection with the estate tax, which is levied only on the holdings of the very rich at the date of death. Blume and Friend (1978) and Kopczuk and Saez (2004) have used US estate tax records to study household asset allocation.

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In Sweden, by contrast, households are liable to pay a wealth tax throughout their lives, and this has led the Swedish government to construct detailed records of households’ financial assets. Calvet, Campbell, and Sodini (2006) use Swedish government records to construct a panel of wealth and income data covering the entire population of Sweden (almost 5 million households). The dataset provides highly disaggregated information on the income, wealth, demographic composition, education and location of all households. Individual financial asset, mutual fund and real estate portfolios are provided at the single property and security level. Each individual can be followed over time. The income data begin in 1983 and the wealth data in 1999. This dataset affords the unique opportunity to analyze the financial behavior of the entire population of an industrialized country.\footnote{Massa and Simonov (2003) also study the portfolios of Swedish households by merging survey data on income, wealth, and asset allocation with data on individual stock ownership of Swedish companies from 1995 to 2000. Stock ownership data were available in this period since Swedish companies were legally required to report the identity of most of their shareholders.}

B. Modelling

Normative household finance asks how households should invest. This is challenging because household decision problems involve many complications that are neglected by standard textbooks. Perhaps most obviously, households must plan their financial strategies over a lifetime rather than over a single short period. The seminal work of Merton (1971, 1973) introduced a conceptual framework for long-term financial planning when investment opportunities vary over time. Merton emphasized that long-term investors must consider not only risks to their wealth, but also risks to the productivity of their wealth—the rate of return at which wealth can be reinvested. This implies that long-term investors should hedge shocks to any state variable that predicts expected returns, as well as shocks to wealth itself.

The Merton framework is much harder to work with than the traditional mean-variance analysis of portfolio choice, and it was not until the 1990’s that empirically usable versions of the Merton model were developed. One branch of the literature concentrates on shocks to the real interest rate, assuming that all movements in investment opportunities are captured by this variable—that is, assuming that risk premia are constant through time (Campbell and Viceira 2001, Wachter 2003). A second branch of the literature concentrates on the equity premium, assuming that it follows an exogenous time-series process such as an AR(1) (Kim and Omberg 1996, Camp-

An appealing feature of these models is that they can explain some obvious discrepancies between the predictions of mean-variance analysis and the financial planning advice that is usually offered to households. For example, Canner, Mankiw, and Weil (1997) point out that financial planners typically advise conservative investors to hold more bonds relative to stocks in their risky portfolios, contrary to the mutual fund theorem of Tobin (1958). This advice makes sense if bonds are hedges against time-variation in interest rates.

An important theme in this work is the distinction between real and nominal magnitudes. The risk properties of long-term nominal bonds, for example, depend critically on the properties that one assumes for inflation. If inflation is well controlled, then nominal bonds are safe assets for long-term investors, but inflation can make them highly risky and poor proxies for inflation-indexed bonds. Because inflation shocks are persistent, the distinction between real and nominal bonds is much more important than the distinction between real and nominal bills in short-horizon models.

Models in the Merton tradition assume that all wealth is held in a liquid, easily tradable form. But the largest component of wealth for most households is human capital, which is nontradable. Households receive labor income but cannot sell claims to that income. If labor income is perfectly correlated with traded assets, and if households can short those assets, then households can hedge their labor income risk and undo the effects of labor income on their total portfolio (Bodie, Merton, and Samuelson 1992). In practice, however, much of the risk in labor income is idiosyncratic and therefore unhedgeable. This background risk increases effective risk aversion and leads households to invest more cautiously (Heaton and Lucas 2000, Viceira 2001). Some households may be able to increase their labor supply in response to poor investment returns, either by increasing hours worked or by delaying their retirement; this added flexibility increases households’ willingness to take financial risks (Bodie, Merton, and Samuelson 1992, Farhi and Panageas 2005).8

8 A small recent literature builds on the human capital literature in labor economics, treating education as a risky investment that is chosen jointly with risky financial assets (Palacios-Huerta 2003, Saks and Shore 2005).
There is a debate in the literature about the risk properties of labor income. Some authors find that labor income is similar to an implicit holding of safe assets, stimulating investment in risky financial assets (Cocco, Gomes, and Maenhout 2005); others argue that labor income and capital income covary in the long run (Benzoni, Collin-Dufresne, and Goldstein 2005), or that the volatility of idiosyncratic labor income risk covaries negatively with stock returns (Lynch and Tan 2004, Storesletten, Telmer, and Yaron 2004), in which case labor income crowds out stock market investments.

Housing is an asset class of dominant importance for middle-class homeowners. Houses are long-term assets that deliver a stream of housing services to their owners; in this sense they are like long-term bonds and can be used to hedge changes in the relative price of housing and non-housing consumption (Pelizzon and Weber 2005, Sinai and Souleles 2005). But houses are also illiquid assets, so homeowners find it costly to adjust their consumption of housing services in response to economic shocks. This illiquidity may discourage homeownership and financial risktaking by homeowners.9

Housing, unlike labor income, provides collateral that can be used to facilitate borrowing. Another important aspect of household finance is the existence of borrowing constraints.10 Households must consider the fact that their future consumption may be determined not just by their wealth and by investment opportunities, but also by their net future income if they are borrowing constrained. Financial investments that do poorly when income is temporarily low may be unattractive for this reason.

Borrowing constraints are likely to be more important for young households than for older households that have built up some retirement savings. Life-cycle aspects of household finance also complicate the normative theory, because one cannot use stationary infinite-horizon models but instead must use more complicated finite-horizon models that capture the evolution of financial strategy as households age and accu-


10 A variety of studies have found that consumption responds to predictable changes in income in a manner that suggests the relevance of borrowing constraints for many households. Particularly convincing are recent microeconomic studies of social security tax withholding (Parker 1999), income tax refunds (Souleles 1999, Johnson, Parker, and Souleles 2004), and paycheck receipt (Stephens 2006).
mulate financial assets.11

Finally, household decisions must take account of the complexities and non-neutralities of the tax code. Relevant complications include the taxation of nominal rather than real interest, the availability of tax-favored retirement accounts, the tax deductibility of mortgage interest, the taxation of capital gains only when these gains are realized through asset sales, and the adjustment of the capital gains tax basis at death.12

A particularly important example that illustrates how these considerations can interact with one another is the choice between an adjustable-rate mortgage (ARM) and a fixed-rate mortgage (FRM). An adjustable-rate mortgage is effectively a floating-rate note issued by a household, while a fixed-rate mortgage is a long-term nominal bond, typically with a call option that allows the household to repay its loan at face value and refinance the mortgage if interest rate movements make it desirable to do so. In textbook financial theory, a floating-rate note is a safer instrument than a long-term nominal bond; it has a stable value that is almost unaffected by movements in interest rates, while the value of a long-term bond is highly sensitive to interest rates. Yet financial planners typically describe ARMs as risky for households.13

This apparent paradox can be resolved by taking account of two special characteristics of the household financial problem. First, the household is planning over a long horizon. If real interest rates vary, then an ARM exposes the household to the risk that real borrowing costs will increase. The household may wish to hedge this risk, as in the Merton framework, by using a long-term fixed-rate mortgage. The ideal instrument for this purpose would be an inflation-indexed mortgage, but if inflation risk is modest a nominal FRM may be an adequate proxy.

Second, the household faces the risk that borrowing constraints may bind in future

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11 Gourinchas and Parker (2002) provide a workhorse model of saving over the life-cycle in the presence of risky labor income. Cocco, Gomes, and Maenhout (2005) extend the model to allow for portfolio choice. Davis, Kubler, and Willen (2003) argue that the lowest and most realistic equity demands result from borrowing that is expensive (costing the average rate of return on equity) rather than impossible. The possibility of expensive borrowing reduces precautionary saving and thus equity demand later in life.


13 Fisher and Shelly (2002), for example, write “An ARM can pay off, but it’s a gamble. Sometimes there’s a lot to be said for something that’s safe and dependable, like a fixed-rate mortgage.” (p. 319)
periods. If future income declines temporarily, the household may wish to borrow; but it may be unable to do so if future house prices have fallen so that collateral is unavailable. If future borrowing constraints are a concern, then ARMs are relatively risky even when real interest rates are constant. To see this, consider what happens when expected future inflation increases. The nominal interest rate, and hence the required monthly payments on an ARM, increase even though the price level has not yet increased. This accelerated repayment of the loan compensates the lender for future inflation. It has no effect on a household that can borrow to make the accelerated payments required by the ARM, but it reduces consumption for a borrowing-constrained household.

Campbell and Cocco (2003) solve a numerical model of household mortgage choice and show that ARMs should be attractive to unconstrained households when inflation risk is large relative to real interest rate risk; they should be attractive to potentially borrowing-constrained households with low risk aversion; but they should be unattractive to risk-averse borrowing-constrained households, particularly those that have high mortgage debt relative to their income. In this paper, Appendix A presents a simple analytical model in which the same points can be understood.

A fundamental issue that confronts the normative literature is how to specify the utility function of households. It is common to assume that households have time-separable power utility or Epstein-Zin utility, so that their relative risk aversion does not vary with their wealth. Asset pricing models with this feature capture the stability of interest rates and asset valuation ratios in the face of long-run economic growth. But some aspects of short-run asset price behavior and cross-sectional variation in risktaking suggest that relative risk aversion declines with wealth. Carroll (2002) has proposed a model in which bequest utility has lower curvature than consumption utility, so that risk aversion falls as households accumulate wealth over the life cycle; and models of habit formation (Campbell and Cochrane 1999) or consumption commitments (Chetty and Szeidl 2005) imply that risk aversion fluctuates with short-term movements in wealth. Ultimately it should be possible to assess these alternative models by their consistency with the behavior of households that appear to be more sophisticated, or with the advice of financial planners (Canner, Mankiw, and Weil 1997). Until some consensus is reached, normative household finance should emphasize results that are robust to alternative specifications of household utility.
II. Participation and Asset Allocation

How do households allocate their assets across broad categories such as money market instruments, bonds, equities, and real estate? How many households participate in these markets at all? Given that they have decided to participate, what fraction of their assets do they allocate to each category? How does household behavior vary with age, wealth, and other household characteristics? These questions can be answered without having detailed information on individual asset holdings, so the data problems described in section I.A are not as serious in this context.

Following Bertaut and Haliassos (1995), Bertaut and Starr-McCluer (2002), and Tracy, Schneider and Chan (1999), I now summarize the information in the 2001 Survey of Consumer Finances about these questions. Figure 1 presents the cross-sectional wealth distribution. The horizontal axis in this figure shows the percentiles of the distribution of total assets, defined broadly to include both financial assets and nonfinancial assets (durable goods, real estate, and private business equity, but not defined benefit pension plans or human capital). The vertical axis reports dollars on a log scale. The three lines in the figure show the average levels of total assets, financial assets, and net worth (total assets less debts, including mortgages, home equity loans, credit card debt, and other debt) at each percentile of the total assets distribution. It is clear from the figure that many households have negligible financial assets. Even the median household has financial assets of only $35,000, net worth of $86,000, and total assets of $135,000.

The figure also shows the extreme skewness of the wealth distribution. Wealthy households at the right of the figure have an overwhelming influence on aggregate statistics; if these households behave differently from households in the middle of the wealth distribution, then aggregates can tell us very little about the financial decisionmaking of a typical household. In asset pricing models, the behavior of wealthy households is disproportionately important for asset price determination, but household finance is more concerned with the behavior of typical households and its implications for their welfare.

A. Wealth effects

Figure 2 illustrates the participation decisions of households with different levels of wealth. The horizontal axis is the same as in Figure 1, but the vertical axis now
shows the fraction of households that participate in particular asset classes. For this figure I have aggregated the SCF asset data into several broad categories: safe assets, vehicles, real estate, public equity, private business assets, and bonds.\footnote{Safe assets include checking, saving, money market, and call accounts, CD’s, and US savings bonds. Public equity includes stocks and mutual funds held in taxable or retirement accounts or trusts. Bonds include government bonds other than US savings bonds, municipal, corporate, foreign, and mortgage-backed bonds, cash-value life insurance, and amounts in mutual funds, retirement accounts, trusts, and other managed assets that are not invested in stock.}

Given the negligible financial assets held by households at the left of the figure, it should not be surprising that these households often fail to participate in risky financial markets. Standard financial theory predicts that households should take at least some amount of any gamble with a positive expected return, but this result ignores fixed costs of participation, which can easily overwhelm the gain from participation at low levels of wealth. Figure 2 shows that most households in the bottom quartile of the wealth distribution hold only liquid assets and vehicles, with a minority participating in real estate through homeownership.

As we move to the right in the figure we see an increasing fraction of households participating in equity markets, but participation is far from universal even among quite wealthy households. This finding has also been emphasized by Mankiw and Zeldes (1991), Baltassasos and Bertaut (1995), and Heaton and Lucas (2000). Limited participation among the wealthy poses a significant challenge to financial theory and is one of the main stylized facts of household finance. At the 80th percentile of the wealth distribution, for example, a typical household has about $200,000 in financial assets, but almost 20% of these households own no public equity.

Many wealthy households have significant private business assets. Gentry and Hubbard (2004) report that private business owners hold as much as 40% of total net worth even though they are less than 10% of the population, implying that these households are particularly important for aggregate asset demands and hence for asset pricing. Figure 2 shows that the fraction of business owners increases from 22% at the 80th percentile of the wealth distribution to 70% at the right tail of the distribution. Heaton and Lucas (2000) have emphasized that private business assets substitute for public equity in the portfolios of some wealthy households. The fraction of households at the 80th percentile of the wealth distribution that hold neither private business assets nor public equity is just under 10%. Thus private business assets can explain much of the nonparticipation in public equity markets by wealthy households, but there remains a significant number of these households who
have no exposure to equity risk of any kind.

Figure 3 illustrates the asset allocation decisions of households with different levels of wealth. The horizontal axis is the same as in the two previous figures, but the vertical axis now shows the weight of an asset class in the aggregate portfolio of households at each level of wealth (equivalently, the wealth-weighted mean share of the asset class, which is almost identical to the unweighted mean share, for households within a given wealth range). The figure shows the dominant role of liquid assets and vehicles for the poor, and real estate—primarily owner-occupied housing—for middle-class households. Mortgage debt is correspondingly important for these households. Equity has some importance for the middle class, but takes the largest portfolio share only for wealthier households at the right of the figure.15

Figure 3 shows that wealthy households are willing to take greater risk in their portfolios. This is partly the result of greater participation in risky asset classes by wealthy households, but also partly the result of higher portfolio shares conditional on participation. Carroll (2002) emphasizes this phenomenon and shows that similar patterns exist in several European countries.16

B. Demographic effects

Wealth is not the only household characteristic that may predict its willingness to take financial risk. Income, age, race, education, and self-reported attitudes to risk may also be important.

Before one can understand the relative importance of these effects, one must confront a fundamental identification problem (Heckman and Robb 1985, Ameriks and Zeldes 2004). At any time \( t \) a person born in year \( b \) is \( a_t \) years old, where \( a_t = t - b \). Thus it is inherently impossible to separately identify age effects, time

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15 A similar figure, for the median portfolio share rather than the wealth-weighted mean portfolio share, is shown in Tracy, Schneider, and Chan (1999). Joe Tracy calls it a “whale chart” because the real estate line defines the body of a whale, while the equity line traces out its tail. Kopczuk and Saez (2004) use estate tax returns to look at the extreme right tail of the wealth distribution. They find that the real estate share continues to decline, while the equity share continues to increase, within the top 0.5% of the population.

16 King and Leape (1998) capture the same phenomenon in a different way, by estimating wealth elasticities of demand for different asset classes. They find that risky assets tend to be luxury goods with high wealth elasticities.
effects, and cohort (birth-year) effects on portfolio choice. Even if one has complete panel data on portfolios of households over time, any pattern in the data can be fit equally well by age and time effects, age and cohort effects, or time and cohort effects.

Theory suggests that there should be time effects on portfolio choice if households perceive changes over time in the risks or expected excess returns of risky assets. Theory also suggests that there should be age effects on portfolio choice if older investors have shorter horizons than younger investors and investment opportunities are time-varying, or if older investors have less human wealth relative to financial wealth than younger investors (Bodie, Merton, and Samuelson 1992, Campbell and Viceira 2002). Thus it seems hard to rule out either time or age effects in studying portfolio choice. Cohort effects are more problematic. In principle cohort effects could be caused by different labor market experiences that affect the ratio of human to financial wealth held by a cohort at each age, but this effect is unlikely to be strong in modern US conditions. Cohort effects could also arise from differences in preferences, perhaps driven by different asset market experiences. Such effects cannot be identified by the data without modelling them (or age or time effects) in some way. I will follow Heaton and Lucas (2000) and most other studies by setting cohort effects to zero. Under this assumption age effects can be estimated in any cross-section.

Table I summarizes demographic effects on asset allocation in the 2001 SCF. The left panel of the table reports logit regressions of asset-class participation onto household income, wealth, and demographic characteristics.\textsuperscript{17} The right panel reports regressions of portfolio shares onto the same variables, conditional on participation. Within each panel, the first regression looks at public equity (including equity held in retirement accounts), and the second regression looks at private business assets. Standard errors are reported below each coefficient, and coefficients significant at the 10% level or better are indicated with stars. To illustrate the quantitative importance of each effect in the logit regressions, the table also reports the participation probability for a reference household, and the change in this probability caused by a change in each dummy variable from zero to one, or a one standard deviation change in each continuous variable.

The table shows that in the US in 2001, there was a weak negative age effect on

\textsuperscript{17}The influence of outliers is limited by truncating income and wealth at the 1st and 99th percentiles of the cross-sectional distribution. The regressions use logs of income and wealth, but results are similar using the level of income rather than the log.
participation in public equity markets.\footnote{Stronger age effects on equity market participation are reported by Bertaut and Starr-McCluer (2002) for earlier SCF data, by Banks and Tanner (2002) for the UK, by Guiso and Jappelli (2002) for Italy, and by Iwaisako (2003) for Japan.} This result is presumably due to increased participation by younger households during the 1990’s, and the fact that the regression controls for wealth and income which tend to be higher for middle-aged households. Unsurprisingly, households that report they have no tolerance for investment risk are less likely to hold public equity. There are strong positive effects of education, income, and wealth on public equity participation.

Results are somewhat different for private business ownership. Here there is a lumped age effect, reflecting the tendency for younger households to acquire and older households to sell off private businesses. Income has a U-shaped effect on the incidence of private business ownership, with a minimum at income of $250,000, and wealth has an extremely powerful, but imprecisely estimated, quadratically increasing effect. Both these variables capture the strong tendency for the richest and highest-income households to own private businesses. White households are more likely to own private businesses, but there are no significant effects of education.

Turning to portfolio shares for participants, the main influence is wealth. For both public equity and private business assets there is a quadratic pattern with a minimum share at $70,000 for public equity and $85,000 for private equity. This pattern reflects the fact that low-wealth households are likely to hold large portfolio shares if they participate at all, but in the upper part of the wealth distribution portfolio shares are strongly increasing in wealth. White and educated households have higher portfolio shares in public equity than other households.

The regressions in Table I omit some variables that have been found to be important in other studies. Bertaut and Starr-McCluer (2002) show that defined benefit pension rights increase the allocation to risky assets, while self-employment decreases it. Rosen and Wu (2004), using the Health and Retirement Study, show that poor self-reported health decreases the allocation to risky assets. These effects work strongly through the participation decision, and also to some extent through asset allocation conditional on participation. Poterba and Samwick (2003) show that households with higher marginal tax rates are more likely to hold tax-advantaged assets such as stock and tax-exempt bonds, and more likely to hold assets in tax-deferred accounts.

I have described household asset allocation at a point in time, but have not at-
tempted to follow households through time to see how their asset allocations evolve. A small recent literature does this and finds strong evidence for inertia in asset allocation. Participants in retirement savings plans rarely alter the allocations of their contributions or rebalance their portfolios, and default options have long-lasting effects on these portfolios (Agnew, Balduzzi, and Sunden 2003, Ameriks and Zeldes 2004, Choi, Laibson, Madrian, and Metrick 2002, 2004, Madrian and Shea 2001). Capital gains and losses also generate little rebalancing in US survey data studied by Brunnermeier and Nagel (2005).

**C. Interpretation**

How can we make sense of these empirical results? Textbook financial theory implies that all households, no matter how risk averse, should hold some equities if the equity premium is positive. Thus limited participation in the equity market must be due to a failure of one of the standard assumptions.

One possibility is that some households are unaware of the existence of stocks as an asset class; over 35% of Italian households reported that they were unaware of stocks in the late 1990’s (Guiso and Jappelli 2006), but this proportion is likely to be much smaller in the United States. Alternatively, households may have nonstandard preferences or may face fixed costs, which may be either one-time-only entry costs or ongoing participation costs. Fixed costs can explain why participation increases with wealth, since a larger portfolio is more likely to justify the payment of a fixed cost to increase return. One-time entry costs imply strong positive age effects, since a household will continue to participate once a fixed entry cost has been paid; but ongoing participation costs produce limited participation with weaker age effects. Haliassos and Bertaut (1995) and Vissing-Jorgensen (2003) show that moderate ongoing participation costs can justify the nonparticipation of many US households, although not the richest households.

Fixed participation costs can be interpreted in different ways. One approach is to think of fixed costs as capturing time and money that must be spent in order to invest in the stock market. Vissing-Jorgensen (2003), for example, points out that equity ownership often complicates the preparation of tax returns. Alternatively, fixed costs may be an economist’s description of psychological factors that make equity ownership uncomfortable for some households. Hong, Kubik, and Stein (2004), for example, find that households that interact less with other households in their
community are less likely to own stocks, suggesting that households prefer to follow financial practices that they know they share with others. Guiso, Sapienza, and Zingales (2005) find that households that express reluctance to trust others are less likely to own stocks. On this interpretation, nonparticipation can be regarded as an investment mistake, one that households with high fixed costs are more likely to make.\(^{19}\)

Both interpretations must confront the important effect of education on equity ownership. Table I shows that education directly predicts equity ownership, even controlling for age, income, and wealth, and Guiso, Sapienza, and Zingales (2005) report that the effect of trust on equity ownership is weaker for educated households. It is tempting to conclude that educated households have learned that nonparticipation is an investment mistake, or as Haliassos and Bertaut (1995) put it, that “education and the free acquisition of information are important in overcoming the barrier to stockholding erected by ignorance and misperceptions”. While this conclusion is probably correct, it is also plausible that education reduces the objective costs of stock market participation. Related to this, in the next section I show that educated households in Sweden diversify their portfolios more efficiently, and therefore can expect to earn higher returns per unit of risk if they do participate.

An interesting question is whether stock market participants are more risk-tolerant than nonparticipants. If nonparticipants are relatively risk-averse, then small fixed costs suffice to deter them from participation. Carroll (2002) proposes a model in which all agents have a common utility function with declining relative risk aversion, and argues that this model explains the high participation rate and more aggressive asset allocation of wealthy households. However Haliassos and Michaelides (2003) and Gomes and Michaelides (2005) argue that risk-averse households have a strong precautionary saving motive which leads them to accumulate more wealth. If there is exogenous cross-sectional variation in risk aversion and the precautionary saving effect is strong enough, those households that are wealthy enough to pay the fixed costs of stock market participation may actually be more risk-averse than nonparticipating households.

Other features of the data can be explained by the effect of background risk on portfolio choice. Self-employed households, and households with significant private

\(^{19}\)A similar issue of interpretation arises if one accounts for inertia in asset allocation by invoking fixed costs of portfolio rebalancing. Such fixed costs may be objective, or simply another way to describe an investment mistake.
business assets, are exposed to private business risk that increases their effective risk aversion even if it is uncorrelated with returns on publicly traded equities. Private business risk has an even stronger discouraging effect on equity ownership if, as seems plausible, it is positively correlated with public equity risk. If I include a dummy for private business ownership in the public equity participation regression of Table I, it enters negatively although not significantly. The effect of poor health on asset allocation can also be understood as the effect of background risk, in this case risk to spending needs rather than risk to income.

III. Diversification

A second major topic in household finance is how households construct their portfolios within each asset class. Accurate measurement is significantly more challenging in this context, because we would ideally like to measure the holdings of each individual asset, and survey data do not generally give this much detail. However a large and ingenious empirical literature has explored the composition of household stock portfolios using partial information from surveys (for example, on the decision to hold any individual stocks, and the number of individual stocks held), tax returns (which list dividends by payer and thus reveal individual stockholdings), and brokerage accounts. The main conclusions of this literature are as follows.

First, many households own relatively few individual stocks. Analyses of the Survey of Consumer Finances find that among households that hold individual stocks directly, the median number of stocks held was two until 2001, when it rose to three (Blume and Friend 1975, Kelly 1995, Polkovnichenko 2005). Of course, many households own equity indirectly, through mutual funds or retirement accounts, and these indirect holdings tend to be much better diversified. Thus it is not clear that concentrated individual stockholdings have a large effect on household portfolio risk.

Second, local bias, well known from aggregate data (French and Poterba 1991, Cooper and Kaplanis 1994), shows up in household-level data both with respect to domestic vs. foreign investments, and with respect to regional vs. non-regional investments. Cureuru et al. (2004) define households to be undiversified if they hold more than 50% of their equity in a brokerage account with fewer than 10 stocks. They find that the fraction of undiversified households has been declining, from almost a third of stockholding households, owning 21% of equity, in the 1989 SCF to 14% of households, owning 12% of equity, in the 2001 SCF. Polkovnichenko (2005) also emphasizes the co-existence of mutual funds and individual stocks in household portfolios.
companies. Huberman (2001), using company records, finds that individual investors prefer to own the stocks of their local telecommunications company. Zhu (2002), using brokerage account data, finds that regional bias is stronger among investors who do not own international stocks; this suggests a connection between the two forms of local bias. Feng and Seasholes (2004) find that Chinese investors overweight not only local companies, but also companies that are traded on a local exchange, suggesting that familiarity drives local bias.

Third, many US households have large holdings in the stock of their employer, particularly within their 401(k) retirement savings accounts (Mitchell and Utkus 2003). Some of these holdings result from employer policies, but Benartzi (2001) shows that a substantial fraction of unrestricted employee contributions go to employer stock rather than diversified alternatives. This is especially true when the employer stock has performed well over the previous decade, suggesting that households extrapolate the past performance of the employer.21

Fourth, discount brokerage customers trade intensively (Odean 1999, Barber and Odean 2000). This finding contrasts with the inertia in asset allocation found in studies of retirement savings plans, probably because discount brokerage customers tend to be households with a particular interest in equity trading. Brokerage customers also display a disposition effect: a tendency to sell winners and hold losers. Odean (1998) shows that the propensity among brokerage customers to realize gains is substantially greater than the propensity to realize losses, except in December when tax-loss selling reverses the relationship. Selling winners can be a way to restore diversification to a portfolio that has become excessively concentrated, but the tendency to hold losers is hard to rationalize, both because it is tax-inefficient and because it lowers pre-tax returns to the extent that stocks display momentum.

Finally, there is heterogeneity in the strength of these effects across households. Puri and Robinson (2005), for example, show that households with optimistic beliefs about their life expectancy place a higher portfolio weight on individual stocks even though they do not place a higher overall weight on equities. Graham, Harvey, and Huang (2005) find that investors who claim to be comfortable with investment products also tend to trade more frequently and to be more diversified internationally.

21 However Choi, Laibson, Madrian, and Metrick (2004) find that 401(k) plan participants reallocate their portfolios by selling company stock after the stock rises, consistent with the disposition effect.
There is an active debate about the performance of concentrated portfolios. Odean (1999) finds that the stocks purchased by discount brokerage customers tend to underperform the stocks sold by these households. Zhu (2002) argues that households with a relatively weak local bias—which tend to have higher income and professional status—outperform households with a stronger local bias. On the other hand Ivković and Weisbenner (2003) find that households’ local investments outperform their non-local ones, and Ivković, Sialm, and Weisbenner (2004) find that among wealthier households, concentrated portfolios have higher average returns than diversified portfolios although they also have higher risk and lower Sharpe ratios. All these studies use account-level data from a discount brokerage.

A. Household risk exposures in Sweden

A weakness of this literature is that it cannot directly measure the risk exposures of households. Surveys do not identify individual stocks or mutual funds, and brokerage accounts do not reveal total portfolios. In joint research with Laurent Calvet and Paolo Sodini (Calvet, Campbell, and Sodini 2006), I have used Swedish data to take a more direct look at the idiosyncratic risk in Swedish household portfolios. We adopt the perspective that systematic risk is compensated and idiosyncratic risk is not, so that taking idiosyncratic risk is an investment mistake. Since the time dimension of our dataset is short, we do not attempt to measure the performance of Swedish household portfolios directly.

The Swedish data appear to be broadly consistent with US data as regards asset allocation: at the aggregate level, real estate accounts for over 70% of household assets, bank deposits and money market funds for 11%, directly held stocks and mutual funds for 6% each, and bonds, derivatives, and capital insurance products for the remainder. At the end of 2002, 62% of households participated in financial markets by holding financial assets other than bank deposits and money market funds.

We construct a sample of 100,000 households and measure the composition of their portfolios at the end of 2002, down to the level of individual stocks and mutual funds. We calculate the risk properties of these portfolios by estimating a variance-covariance matrix $\Sigma$ for the returns of all stocks and mutual funds held by Swedish households. Then, if a household $h$ has portfolio weight vector $\omega_h$, the variance of its portfolio return is estimated as $\omega_h' \Sigma \omega_h$. This procedure captures the risk in household portfolios at a point in time, although it does not track the trading
decisions of households within the year.

The median household in our sample has a risky portfolio with a standard deviation of 21%. Part of this standard deviation comes from exposure to systematic risk in the world equity market, and part comes from unsystematic risk. As a measure of systematic risk, we calculate the standard deviation of the fitted value in a regression of each household’s portfolio return on the dollar excess return of the MSCI All World Index. For the median household, this systematic standard deviation is 14%. The standard deviation of the residual, a measure of unsystematic risk, is 16%, implying that more than half of the median Swedish household’s portfolio variance is idiosyncratic.

Although Swedish households can obtain the dollar excess return on international stocks by hedging their currency exposure when they invest internationally, this may be an unrealistic benchmark given that international equity funds widely marketed in Sweden are not currency-hedged. If we repeat the above exercise with the Swedish krona excess return on the MSCI index, we find that slightly less than half of the median household’s portfolio variance is idiosyncratic.

While the median standard deviation of the risky portfolio return is 21%, there is wide variation in this number across households. Some households take low risk and hold primarily bond funds; others take high risk. The 95th percentile of the risky portfolio standard deviation is 51%, and the 99th percentile is 70%. Portfolios with this level of risk tend to have betas above one, but they also have extremely high shares of idiosyncratic as opposed to systematic risk.

To analyze idiosyncratic risk in a portfolio, it is helpful to consider a stylized symmetrical model in which all the assets in the portfolio of household \( h \) have the same idiosyncratic variance \( \sigma^2_{ah} \) and the same correlation \( \rho_{ah} \) with each other. It is straightforward to show that the idiosyncratic variance of the household portfolio, \( \sigma^2_{ih} \), satisfies

\[
\sigma^2_{ih} = C_{ah} \sigma^2_{ah} + (1 - C_{ah}) \rho_{ah} \sigma^2_{ah},
\]

where \( C_{ah} = \omega_h \omega_h \) is a measure of the concentration of the overall portfolio. Let \( \bar{c}_a \) denote the average value of \( \log C_{ah} \) in the population, and \( \bar{C}_a = \exp(\bar{c}_a) \). A loglinearization of (1) around \( \rho_{ah} = 0 \) and \( c_{ah} = \bar{c}_a \) implies

\[
\log(\sigma_{ih}) \approx \log \sigma_{ah} + \frac{1}{2} \log C_{ah} + \frac{1}{2} \left( \frac{1}{\bar{C}_a} - 1 \right) \rho_{ah}.
\]

This decomposition relates log idiosyncratic portfolio standard deviation to the log
of the average idiosyncratic standard deviation of assets in the portfolio, the log concentration of the portfolio, and the average correlation across assets in the portfolio.

The above analysis treats all assets in the portfolio equally, whether they are stocks or mutual funds. An alternative approach is to assume that mutual funds are fully diversified, with zero idiosyncratic risk. Let $D_h$ denote the share of directly held stocks in the risky portfolio, and let $C_{sh} = C_{ah}/D^2_h$ denote the concentration of the stock portion of the portfolio. Then

$$\log(\sigma_{ih}) \approx \log D_h + \log \sigma_{sh} + \frac{1}{2} \log C_{sh} + \frac{1}{2} \left( \frac{1}{C_s} - 1 \right) \rho_{sh},$$

where $s$ subscripts denote the characteristics of the directly held stocks in the portfolio. This alternative decomposition attributes idiosyncratic risk to a high share of stocks rather than mutual funds in the portfolio, volatile stocks, a concentrated stock portfolio, and correlated stocks.

In the Swedish data, we find that portfolios with high idiosyncratic risk tend to have high shares of directly owned stocks, and the directly owned portfolios tend to be concentrated in one or two volatile stocks. Concentration, however, can be a misleading statistic; many portfolios with low idiosyncratic risk also contain one or two directly owned stocks, but these portfolios are dominated by mutual funds and contain only a small share of directly owned stocks. This pattern illustrates the danger of looking only at the number of directly held stocks in a portfolio without considering the broader context within which those stocks are held. Correlation across stocks in the portfolio contributes very little to the cross-sectional risk pattern in Swedish portfolios.

In order to evaluate the consequences of underdiversification for household welfare, we assume that mean returns on stocks and mutual funds obey an international asset pricing model (either the CAPM or the three-factor Fama-French model, estimated in dollars). This assumption avoids the difficult task of estimating average returns on individual stocks and mutual funds from short historical time series, while enabling us to plot Swedish household portfolios on a mean-standard deviation diagram. By assumption, all portfolios must fall below the efficient frontier, which in the case of the international CAPM is a straight line connecting the riskless rate to the currency-hedged return on the MSCI world index. We find that many household portfolios come close to the Sharpe ratio of the unhedged world index (which we estimate at 35%), but almost none attain the efficient Sharpe ratio of the currency-hedged world
index, which we estimate at 45%. The Swedish domestic equity index, with an estimated Sharpe ratio of 27%, lies within the middle of the distribution of household portfolios.

There are several ways to measure portfolio inefficiency within this framework. One is to calculate the percentage difference between a household portfolio’s Sharpe ratio $S_h$ and the Sharpe ratio of a benchmark index $S_B$, $1 - S_h/S_B$. A second is to calculate the return lost, at the portfolio’s given standard deviation, by the lower Sharpe ratio of the household portfolio. This is $w_h(S_B\sigma_h - \mu_h)$, where $w_h$ is the portfolio’s weight in risky assets, $\sigma_h$ is the standard deviation of the household’s risky portfolio return, and $\mu_h$ is the mean of that return. A third approach is to calculate the utility lost by a household that correctly perceives its own Sharpe ratio, and chooses its risk optimally given its risk aversion, but fails to understand that a higher Sharpe ratio is available by investing efficiently. This utility loss is equivalent to a decrease in the riskless interest rate of $w_h\sigma_h(S_B^2 - S_h^2)/2S_h$.

According to the first measure of portfolio inefficiency, the median Swedish household gives up slightly more than a third of the maximum available Sharpe ratio if the international CAPM holds, and slightly less than a third if the international Fama-French model holds. The difference is caused by the fact that Swedish household portfolios are tilted towards small stocks and value stocks, which earn higher returns in the Fama-French model than in the CAPM. The Sharpe ratio loss is reduced by more than half if we take as our benchmark the world index in Swedish kronas rather than the currency-hedged world index. The median Swedish household portfolio has a higher Sharpe ratio than the Swedish equity index, reflecting the fact that many Swedish households hold global equity mutual funds.

Reductions in Sharpe ratios have little effect on portfolio returns if households invest conservatively. The second measure of portfolio inefficiency places greater weight on low Sharpe ratios that are accompanied by aggressive investment strategies. If converted to dollars by multiplying by portfolio value, it also places greater weight on large portfolios. The median Swedish household loses almost 1.2% return or about $130 per year relative to the currency-hedged world index under the CAPM. Relative to the unhedged world index, the median household loses only one quarter as much. Clearly portfolio underdiversification has only modest effects on the welfare of the median Swedish household.

Once again, however, there is wide variation in these numbers across households. At the right tail of the distribution of return losses, these losses are substantial. The
95th percentile of the return loss is 5.0% relative to the hedged world index, and about half this relative to the unhedged index. In dollar units, the 95th percentile of the loss is over $2200 per year relative to the hedged world index, and almost $850 per year relative to the unhedged index.

These numbers suggest that underdiversification in household portfolios is a problem of a minority. The obvious next question is which households lose the most by inefficient investing. If the CAPM holds, the overall return loss can be written as the product of three household-specific and one market-wide component:

\[ w_h(S_B\sigma_h - \mu_h) = w_h\beta_h \left( \frac{S_B}{S_h} - 1 \right) E\text{r}_m. \]  

(4)

Here \( w_h \) is the share of the household’s portfolio invested in risky assets, \( \beta_h \) is the beta of those risky assets with the benchmark portfolio, \( (S_B/S_h - 1) \) is a transformed measure of the relative Sharpe ratio, and \( E\text{r}_m \) is the expected excess return on the world market portfolio.

In Calvet, Campbell, and Sodini (2006) we take logs of both sides of this equation and then regress the log return loss and its three household-specific components onto demographic characteristics of households. We find offsetting effects on return losses. On the one hand, financially sophisticated households with high disposable income, wealth, education, private pension savings, and financial liabilities tend to invest more aggressively. They invest a higher fraction of their wealth in risky assets, and those assets have higher betas. On the other hand these households also tend to invest more efficiently, consistent with the findings of Goetzmann and Kumar (2004) for US brokerage account data. In the Swedish data we find that the first effect dominates, so financially sophisticated households actually have higher overall return losses.\(^{22}\)

These results have two important limitations. First, they assume that mutual fund returns to investors obey the CAPM. If mutual funds hold stocks that obey the CAPM, and if they charge fees to investors, mutual funds will deliver returns with negative alphas reflecting the fee drag. This effect is likely to be significant, as Hortacsu and Syverson (2004) report average fees for equity funds ranging from almost 100 basis points for S&P 500 index funds to over 225 basis points for global

\(^{22}\)We also find an age effect on investment performance. Consistent with the findings of Korniotis and Kumar (2006) in US brokerage account data, older households invest more cautiously but less efficiently. These two effects work against each other and almost cancel one another, so that overall return losses are almost invariant to age.
and international funds, with wide dispersion across individual funds. A priority for future research will be to measure the fees charged by each mutual fund available to Swedish investors and the effect of these fees on household portfolio performance.

Second, I have treated the financial portfolio in isolation and have not considered the possibility that financial assets are used to hedge households’ labor income risk. Massa and Simonov (2003) explore this issue and find that investors in general tend to hold stocks that are positively correlated with their labor income, possibly because these stocks are familiar to them, but that wealthy investors have a greater tendency to pick negatively correlated stocks that can hedge their labor income risk. Massa and Simonov’s results are consistent with the theme of this paper that sophisticated households come closer to the investment strategies recommended by standard financial theory.

An important question is to what extent the results for Sweden describe household behavior in other countries. There are several reasons to think that Swedish households may diversify more effectively than households elsewhere. Sweden is a country with a well educated population and an unusually high stock market participation rate; it is a small country, so Swedish investors are used to the idea that they must diversify internationally; and Swedish households were exposed to a national campaign of financial education in the late 1990’s as part of a reform of the pension system.

It will also be important to try to understand the implications of underdiversification for the wealth distribution. Household underdiversification has the potential to explain the puzzling dispersion of wealth at retirement reported in US data by Venti and Wise (2001). Venti and Wise argue that differences in lifetime earnings or asset allocation do not explain dispersion, and conclude that it must be caused by differences in savings propensities. But poorly diversified stock investments could also explain a great deal of dispersion.

B. Diversification and participation

The demographic predictors of portfolio inefficiency in Sweden are strikingly similar to the demographic predictors of nonparticipation and cautious investing in both Sweden and the US (see Table I). This suggests that some households may fail to invest in stocks, or invest only cautiously in stocks, in part because they are aware that they lack the skills to invest efficiently. They may correctly calculate lower

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welfare benefits of participation given their investment skills, or they may simply feel uncomfortable participating in an activity for which they are poorly prepared (this can be interpreted as a higher psychological fixed cost of participation). To show the relevance of the first channel, Calvet, Campbell, and Sodini calculate the extra return that stock market participation can give a household with the typical demographic characteristics of nonparticipants, assuming that this household invests with the efficiency predicted by a demographic regression. The implied increase in portfolio return is slightly lower than the increase for a household that invests with the average efficiency of Swedish households, and only about half the increase for a household that invests fully efficiently. Put another way, the fixed costs that are needed to deter participation are smaller when households correctly anticipate their own limitations as investors.

There is other more direct evidence for a relation between skills, knowledge, and investment behavior. Lusardi and Mitchell (2006) find that people who incorrectly answer simple questions about investing are less likely to plan for retirement, while Graham, Harvey, and Huang (2005) find that investors who claim to be comfortable about their “ability to understand investment products, alternatives, and opportunities” trade more frequently and are more internationally diversified. Of course, there could be reverse causality from investment activity to understanding of investments, but this cannot explain the finding of Benjamin and Shapiro (2005) that people with low cognitive ability, as measured by standardized tests administered in youth, are less likely to participate in financial markets or accumulate assets during their subsequent adult life. In the next section of this address, I use demographic evidence to argue that skills and knowledge are also important in another financial context, the financing of housing by mortgage debt.

IV. Household Mortgage Decisions

The data on asset allocation reveal the importance of housing and the associated mortgage debt for typical households. Yet there has been surprisingly little work on mortgage decisions from the household point of view. Most research on mortgages is done by specialists in real estate or fixed-income securities who are interested in pricing mortgage-backed derivatives.23

23 The following classic articles on prepayment of fixed-rate mortgages all concentrate on the implications of prepayment for the valuation of mortgage-backed securities, and all include the word
Mortgage contracts take a bewildering variety of forms, but the two main types are nominal fixed-rate mortgages (FRMs) and adjustable-rate mortgages (ARMs). In the United States, FRMs predominate, accounting for 72% of newly issued mortgages on average over the period 1985–2005 according to the Federal Housing Finance Board (FHFB). Since FRMs have a longer average life before repayment, they account for an even larger fraction of the stock of mortgages at any point in time. Most FRMs have 30-year maturities at issue, must be refinanced when a borrower moves (that is, they cannot be assumed by a new borrower), and can be refinanced at the borrower’s discretion without penalty at any time.

There is interesting variation over time in the use of ARMs. Figure 4, an update of a similar figure in Campbell and Cocco (2003), plots the FRM share of new mortgages originated by major lenders over the period 1985–2005. The figure also plots the typical ARM rate and 30-year FRM rate, and the spread between them. The figure shows that homeowners are more likely to use ARMs when the FRM rate has recently increased, and are more likely to use FRMs when the FRM rate has recently decreased. There is also some evidence that homeowners respond to the spread between the ARM rate and the FRM rate, but this does not seem to explain all the movements in the FRM share. In 1990–93 and 2001–02, for example, the spread widened yet homeowners did not shift toward ARMs. The correlation between the FRM share and the spread is -0.42, while the correlation between the FRM share and the lagged one-year change in the FRM rate is -0.51. If one regresses the FRM share on the spread and the lagged change in the FRM rate, both variables are highly significant; and the lagged change in the FRM rate remains significant even if one includes one lag of the spread to capture inertia in mortgage decisions.

The problem of choosing an optimal mortgage contract is a complex one, as illustrated by the stylized model of Appendix A and the numerical model solved by Campbell and Cocco (2003). Households must take into consideration real interest rate risk, inflation risk, borrowing constraints today and the possibility of borrowing constraints in the future, their risk aversion, their moving probability, and their ability to refinance a fixed-rate mortgage optimally. However it is hard to rationalize the time-series variation shown in Figure 4 using a standard model of household optimization. A wide spread between the short-term and long-term interest rate should make ARMs attractive to households that are currently borrowing-constrained or likely to move in the near future, but the recent movement of the long-term interest rate

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should not be a relevant state variable except insofar as it predicts future movements in long-term rates. The data do not suggest that changes in long-term interest rates are highly autocorrelated, and it would be surprising if they were as this would imply large predictable variation in bond returns. In summary, some households appear to choose between FRMs and ARMs as if they irrationally believe that long-term interest rates are mean-reverting.24

A. Refinancing

The option to refinance a fixed-rate mortgage means that households do not have to pay a fixed rate that greatly exceeds the current level of mortgage rates. When interest rates fall, households have an incentive to refinance their mortgages, either reducing their monthly payments for a fixed level of mortgage debt, or increasing their debt while maintaining the same monthly payments. The latter practice is known as home equity extraction, and has attracted the attention of the Federal Reserve Board for its possible impact on consumer spending (Greenspan and Kennedy 2005).

Refinancing incurs a substantial one-time cost and thus is not optimal unless the spread between a household’s existing mortgage rate and the currently available rate is large enough to cover this cost.25 Since interest rates are volatile, the option to delay refinancing is valuable and the spread must also cover the loss in option value caused by refinancing. Agarwal, Driscoll, and Laibson (2006) estimate the spread that justifies refinancing at 1.1–1.4% for mortgages between $100,000 and $200,000 in size.

Declining interest rates in recent years have created large incentives to refinance, and it is generally thought that households have become more responsive to such incentives (Bennett, Peach, and Peristiani 2001). Despite this, a large minority of households pay interest rates on old fixed-rate mortgages that greatly exceed the currently available rate. Figure 5 summarizes the distribution of rates paid on 30-

24 Some personal finance books encourage the belief that long rates are predictable. Steinmetz (2002), for example, advises “If you think rates are going up, get a fixed-rate mortgage” (p.48), and Irwin (1996) implicitly assumes mean-reversion when he writes “When interest rates are low, get a fixed-rate mortgage and lock in the low rate” (p.143).

25 The refinancing cost includes the lender’s application and attorney review fees, appraisal and home inspection fees, title search and title insurance fees, hazard insurance, the loan origination fee, and mortgage insurance. Agarwal, Driscoll, and Laibson (2006) estimate the refinancing cost during the 1990’s at $2,000 plus 1% of mortgage value.
year fixed-rate mortgages in 1997, 1999, 2001, and 2003. The underlying data are taken from the American Housing Survey (AHS), a data source described in Appendix B and analyzed by Schwartz (2006). For each spread over the current mortgage rate, the figure shows the fraction of households that pay more than this rate. The data show a striking difference between the 2003 survey and the surveys conducted in 1997, 1999, and 2001. In the three earlier years, rates had been stable or gently declining in the two years prior to the survey. Around a quarter of households were paying mortgage rates more than 1% above the currently prevailing rate, 15-20% were paying rates more than 1.5% above, 12-14% were paying more than 2% above, and 6-8% were paying rates more than 3% above the current rate. High mortgage rates tended to be paid on slightly smaller mortgages, so the shares of mortgage value that paid high rates were somewhat lower; for example, 9-12% of mortgage dollar value was paying more than 2% above the currently available rate.

In 2003, fixed mortgage rates had declined precipitously in the two years prior to the survey, as illustrated in Figure 4. Although refinancing increased dramatically in 2002 and 2003, by the time of the 2003 survey this had not caught up with the lower available mortgage rate, leading the distribution of mortgage spreads to shift to the right. In 2003 more than half the households surveyed were paying a spread of more than 1%, more than a third were paying more than 1.5%, a quarter were paying more than 2%, and an eighth were paying more than 3%. Again these numbers are slightly lower when calculated as shares of dollar value, but almost 20% of mortgage dollars were paying spreads of more than 2% in 2003.

The sluggishness of household refinancing has been a major theme of the literature on valuation of mortgage-backed securities. Early work by Dunn and McConnell (1981) assumed costless refinancing, and failed to fit the behavior of mortgage-backed securities prices. The subsequent literature has either worked with reduced-form econometric models of prepayment rates (Schwartz and Torous 1989) or has specified a cross-sectional distribution of refinancing costs across households to account for the willingness of some households to pay high mortgage spreads. Further realism can be achieved by adding an exogenous delay to refinancing (McConnell and Singh 1994, Stanton 1995). The parameters of these models themselves evolve over time, generating random variations in prepayment speed that create an unhedgeable risk in the cash flows of mortgage-backed securities. Gabaix, Krishnamurthy, and Vigneron (2006) argue that this accounts for the option-adjusted spread commonly used to value these securities.
This work generally does not explore the underlying economic causes of slow household refinancing. Some households may be prevented from refinancing by declines in their house value that have eroded their home equity, or by declines in their income that have decreased their creditworthiness. The lock-in effect of declining house prices is emphasized by Caplin, Freeman, and Tracy (1997), and Archer, Ling, and McGill (1996) find that households with insufficient collateral value or income are less likely to respond to refinancing incentives. But it is also plausible that sluggish refinancing is an investment mistake, on a par with nonparticipation or underdiversification.26

In support of this view, Table II reports characteristics of households that did not move but refinanced their fixed-rate mortgages between 2001 and 2003, a period when rates fell dramatically and created large incentives to refinance. The first panel of the table reports a probit regression of a refinancing dummy onto household characteristics, using data from the American Housing Survey. The regression includes dummy variables for the mortgage origination year to control for variation in the incentive to refinance created by time-series variation in prevailing mortgage rates. As in Table I, the refinancing probability for a reference household is reported along with the change in this probability caused by a change in each dummy variable, or a one standard deviation change in each continuous variable.

The first two explanatory variables in Table II capture constraints that may prevent some borrowers from refinancing. The variable “loan problem” is a dummy variable that equals one if the current principal value of the mortgage exceeds 90% of the self-reported value of the house. The variable “income problem” is a dummy variable that equals one if the mortgage payments that would be required by a refinanced 30-year FRM exceed 28% of current self-reported income. These dummies were used by Archer, Ling, and McGill (1996), who emphasized their important effects on mortgage refinancing during the 1980’s. In Table II they enter with the theoretically predicted negative signs, but only the loan problem is economically or statistically significant. The weakness of these effects compared with those reported by Archer et al. may be due to relaxed standards for mortgage lending in recent years, or to the rise in house prices that has reduced the fraction of households with insufficient home equity.

26Consistent with this interpretation, sluggish refinancers are known in the mortgage industry as “woodheads”. Agarwal, Driscoll, and Laibson (2006) point out that some households make the opposite mistake, refinancing when the mortgage spread is just enough to cover the fixed cost of refinancing but ignoring the option to delay and thus refinancing too quickly.
The remaining variables in Table II capture the demographic characteristics of each household along with its income, the value of its house, and the size of its mortgage. Quadratic terms are included in the last three variables to capture possible nonlinearities, but are not of major importance. The results show that younger, smaller, better educated, better off white households with more expensive houses were more likely to refinance their mortgages between 2001 and 2003. These patterns suggest that prompt refinancing requires financial sophistication.

A household may rationally fail to refinance its mortgage if it expects to move. Households that expect to move and actually do move will be dropped from the refinance regression, while households that expect to move and do not move will be recorded as non-refinancers. Thus one explanation for the results in the first panel of Table II could be that more sophisticated households are less mobile. The second panel of Table II estimates the determinants of mobility within a larger sample of households surveyed in 2001. Those that moved between 2001 and 2003 (as identified by a different household answering survey questions at the same address in 2003, about 9\% of the sample) are recorded as movers, while those that responded to both the 2001 and 2003 surveys at the same address are recorded as non-movers. The regressions show that almost all the determinants of refinancing probability, notably age, race, education, family size, and home value, affect mobility in the same direction. Thus mobility does not seem to be a plausible explanation for the cross-sectional variation in the propensity to refinance.\footnote{Some households may have moved as an endogenous response to declining mortgage rates, refinancing in order to buy a larger house. To the extent that this behavior is more common among sophisticated households, it will lead the regression in the first panel of Table II, which includes only non-moving households, to understate the effect of sophistication on refinancing.}

As further support for the interpretation that sluggish refinancing is an investment mistake, the third panel of Table II reports demographic determinants of implausible self-reported mortgage rates. As discussed in Appendix B, some households in the AHS report that their current mortgage rates are implausibly low, over two percentage points below the average mortgage rate prevailing during the origination period. If these households do not understand that their current rates are high, it is understandable that they might fail to take advantage of a refinancing opportunity. About 7\% of households report implausibly low mortgage rates, and most of these households took out their mortgages more than 10 years ago. The third panel of Table II shows that this reporting error is much more common among less educated
The last two columns of Table II push this investigation further by examining the determinants of the mortgage rate that households pay at any point in time. The regressions are run separately for the 2001 and 2003 surveys. In each case the dependent variable is the self-reported mortgage rate, adjusted to correct for implausible rates as described in Appendix B. The regression includes dummy variables for the year of house purchase.

The variables that predict prompt refinancing behavior also generally predict low mortgage rates. The loan problem and income problem dummies from Archer et al. (1996) have a positive and strongly significant effect on mortgage rates paid in both years. Education has a negative effect in 2001 which strengthens in 2003, reflecting the importance of education in driving prompt refinancing in 2002 and 2003. The effect of race also becomes significant in 2003. Income and home value have relatively weak effects on mortgage rates paid, but the value of the mortgage has a strong effect; a one standard deviation increase in the mortgage size above the sample mean lowers the mortgage rate by 44 basis points in 2001, and 49 basis points in 2003. Presumably the mortgage variable captures both mortgage size as a proxy for household wealth, and a reverse causality effect that households with the credit quality and sophistication to obtain cheaper mortgages tend to take out larger mortgages.

One difficulty with these regressions is that they confound the effects of refinancing decisions with the mortgage rate that a household can obtain at a point in time. It may well be that better-educated households have better credit quality and can obtain mortgages on more favorable terms. But if one eliminates cross-sectional variation in rates available at a point in time by replacing self-reported mortgage rates with average FHLMC rates prevailing at the mortgage origination date, the results are

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28 The reporting error is relatively rare for the reference household in Table II because this household has a mortgage of average age rather than an old mortgage. When the reporting error dummy is included directly in the regression predicting refinancing, it enters negatively but is not statistically significant. Bucks and Pence (2006) present complementary evidence on ARM borrowers. They find that many households, especially lower-income households, do not understand the potential increase in their ARM rate that can be caused by rising interest rates.

29 Moore (2003) surveys mortgage borrowers in Washington State, including “victims” who borrowed from a predatory lender. She finds that the victims were more likely to lack basic financial knowledge, suggesting that they failed to understand the cost of their mortgage loans. However she also finds that the victims were more likely to be in financial distress, implying that they might have had difficulty obtaining more favorable loans.
similar to those reported in Table II. In particular, the effects of race and education remain significant.

An interesting question is whether less sophisticated households can anticipate their inability to refinance FRMs optimally. If so, a rational response might be to use an ARM instead. Schwartz (2006) looks at the determinants of ARM usage in the AHS and finds no evidence that less sophisticated households use ARMs. During the earlier survey years, ARMs were favored by younger households financing their first houses and with relatively small mortgages. This is consistent with the model of Campbell and Cocco (2003) and Appendix A, in which mobile and currently borrowing-constrained households should be attracted by the low initial cost of an ARM unless a large mortgage makes its interest-rate risk unacceptable. During the later survey years, and particularly in 2003, ARMs were favored by better educated households. It is striking that 2003 was a year of an unusually wide spread between FRM and ARM rates, even though FRM rates were low; thus sophisticated households should have been attracted to ARMs while unsophisticated households may have anticipated rapid mean-reversion in long rates and may have avoided ARMs for that reason. This interpretation is speculative, but can be tested by a more systematic investigation of the response of households with different education levels to movements in mortgage rates.

Overall, it does not seem that households that lack the knowledge to refinance FRMs substitute away from these mortgage contracts in a way that would be analogous to nonparticipation as a response to lack of knowledge about the stock market. Presumably the lack of a simple alternative is a barrier to this response in the mortgage market.

V. Equilibrium in Retail Financial Markets

Given the complexity of the household financial optimization problem, it may not be surprising that some households make mistakes. For example, to refinance a fixed-rate mortgage optimally one must solve an irreversible investment problem and this is a difficult task. What is perhaps surprising is that so many of the contracts available to households reward sophisticated decisionmaking and continuous monitoring of financial markets. One might expect that simpler contracts would be offered that would leave less room for expensive mistakes. Economists often recommend such instruments. Specifically, economists have often recommended mortgages that
adjust interest and principal payments for inflation, thereby combining the best features of nominal FRMs and ARMs (Statman 1982, Alm and Follain 1984, McCulloch 1986). More recently, Flesaker and Ronn (1993) and Nalebuff and Ayres (2003) have proposed an automatically refinancing nominal FRM that would eliminate sluggish refinancing and also save consumers the considerable costs of current refinancing procedures.30

Despite these recommendations, financial innovation in retail markets often appears to proceed slowly. There is considerable inertia in the general form of mortgage contracts, despite robust competition by mortgage lenders and changes over time in credit standards. A related puzzle is that different types of mortgages are standard in different countries. In the UK, for example, adjustable-rate mortgages are standard and fixed-rate mortgages of the US variety are almost unknown (Miles 2003, Green and Wachter 2005).

In this section I argue that the existence of unsophisticated households helps to explain these phenomena. A first and perhaps obvious point is that unsophisticated households tend to use whatever financial contracts are standard in a particular country, possibly because they follow the lead of relatives and neighbors. It is expensive for would-be financial innovators to reach such households, particularly if they need to explain a complex new financial product. Second, the absence of effective patent protection in the financial industry makes it hard for financial innovators to recoup the costs of advertising and financial education needed to establish a new product.

Even if these two points are valid, why cannot financial innovators establish a foothold by attracting sophisticated households who understand the benefits of a new financial product? Once sophisticated households adopt the product, other households might follow. The explanation here may be that existing products often involve a cross-subsidy from naive to sophisticated households. A refinanceable fixed-rate mortgage, for example, offers a low rate in part because many households do not optimally refinance. Sophisticated households gain by pooling with naive households, and will not be attracted to a new mortgage if it is only taken up by other sophisticated households.

To understand this possibility, consider a market in which a fraction $\alpha$ of the population is naive (denoted by $N$) and the remainder is sophisticated ($S$). An

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30 Automatic refinancing has a close parallel in the automatically refunding “ratchet” bond issued by the Tennessee Valley Authority in 1998 (Kalotay and Abreo 1999).
existing mortgage contract can be provided at overall cost $C_0$, but is structured in such a way that sophisticated households pay a lower cost than naive households. For example, there may be a refinancing option which only sophisticated households exercise. In competitive equilibrium with full participation by both groups, their costs must be related by

$$\alpha C_{0N} + (1 - \alpha)C_{0S} = C_0.$$  

Write $x$ for the cross-subsidy from the naive to the sophisticated: $x = C_{0N} - C_{0S}$. Then

$$C_{0S} = C_0 - \alpha x.$$  

The mortgage costs of the sophisticated fall with the fraction of naive households, and the size of the cross-subsidy.

Now suppose that a new mortgage contract is invented that provides the same benefits at lower cost $C_1 = C_0 - g$. The new contract might for example be an automatically refinancing mortgage that reduces the costs of refinancing, or an inflation-indexed mortgage that reduces the need to refinance. Assume that the new contract is made available initially to a negligible fraction of the population, so that its introduction does not perturb the pricing of the existing contract. In the simplest setting only sophisticated households can understand the new product, but all households can be reached costlessly. Sophisticated households opting for the new product gain directly from its lower cost, but lose indirectly by giving up the cross-subsidy. They will switch to the new product only if it offers a social gain—a cost saving—larger than the per-capita cross-subsidy from naive households using the existing product:

$$g > \alpha x.$$  

New products with smaller social gains will not be adopted.

More realistically, suppose that a new product can be advertised at per capita cost $k$, but only sophisticated households understand the advertisement. Such households will switch to the new product if it offers them a cost $C_{0S} - s = C_1 + g - \alpha x - s$, where $s$ is a switching cost. If a monopolist offering the new product charges this cost, it will make a profit of $g - \alpha x - s$ on each customer. It will be worth advertising the new product only if advertising attracts enough customers, that is, if

$$(1 - \alpha)(g - \alpha x - s) > k.$$  

Even a product that appeals to sophisticated consumers may not gain a foothold if such consumers are difficult to reach. In this case financial education—a reduction
in the fraction of naive households—has a positive effect on financial innovation both by increasing the effectiveness of advertising the new product, and by reducing the cross-subsidy that each sophisticated household receives in the existing product.

Is it worthwhile for financial innovators to offer financial education privately, converting a small number of households from naive to sophisticated? It may not be, for the same reason that sophisticated households may not be attracted to new products at a price that covers the cost of recruiting them. Newly educated households understand the cross-subsidy they receive from naive households, and may refuse to switch to a new product offered along with financial education. Instead, innovators may have an incentive to mislead naive households by offering confusing products with high fees. The possibility of such perverse financial innovation depends on the details of naive investors’ behavior, and deserves further theoretical and empirical research.

These effects are an example of “shrouded equilibrium” (Ellison 2005, Gabaix and Laibson 2006), in which some consumers are unaware of hidden costs associated with certain products. It may not pay competitors to reveal these hidden costs if sophisticated consumers have the ability to avoid them while still purchasing the products, which are cheaper because of the revenue provided by naive consumers. Gabaix and Laibson concentrate on examples in which the hidden costs are associated with expensive add-ons (such as cartridges for ink-jet printers or telephone calls from hotel rooms), whereas in the example of a refinanceable mortgage the hidden costs arise from consumer failure to understand an advantageous option.31

The effect of hidden costs on the equilibrium of a retail financial market has recently been emphasized by Miles (2003). David Miles was commissioned by the British Chancellor of the Exchequer to review the state of the UK mortgage market, and in particular to understand why fixed-rate mortgages are so much less popular in the UK than in the US and many European countries. His interim report (2003) argues that in the UK mortgage market, adjustable-rate mortgages are often sold with discounted initial rates (sometimes called teaser rates) that automatically adjust to a much higher “standard variable rate” after two years. Borrowers have the right

31 Hidden costs may also be important in the mutual fund industry. Barber, Odean, and Zheng (2003) show that operating expenses have a lower effect on mutual fund flows than more visible front-end loads. In this case sophisticated investors do not have the ability to avoid such fees so they do not receive a cross-subsidy from naive investors; but high-fee mutual funds may still survive if naive investors are costly to reach through financial advertising (Sirri and Tufano 1998, Hortacsu and Syverson 2004).
to refinance their mortgages without penalty after two years, yet the teaser rates are extremely attractive relative to prevailing money market rates. Miles concludes that mortgage lenders can only offer these rates because many households (close to a third of borrowers in 2003) fail to refinance their mortgages and end up paying standard variable rate. He argues that the resulting cross-subsidy from naive to sophisticated households inhibits the development of a fixed-rate mortgage market in the UK. By contrast with the US, where fixed-rate mortgages are standard and are widely used by naive households, in the UK they are considered only by sophisticated borrowers who are reluctant to give up the attractive rates available in the adjustable-rate market.

In the US, a similar mechanism may keep down the cost of standard refinanceable fixed-rate mortgages. The excess mortgage interest shown in Figure 5 is large enough to have a noticeable effect on the mortgage rates offered by competitive lenders. In 2001, for example, the total payments made by households in the AHS were higher by 0.66% of mortgage value than they would have been if interest were capped at 1% above the current mortgage rate. The excess interest was somewhat lower in 1997 and 1999 at 53 and 43 basis points, respectively, but much higher in 2003 at 107 basis points. The numbers are similar if one eliminates cross-sectional variation in credit quality by using the FHLMC rate prevailing at each mortgage origination date rather than the self-reported mortgage rate. Thus excess interest reflects the failure of naive borrowers to refinance their mortgages, rather than cross-sectional variation in credit quality, and can be thought of as a hidden cost of the sort discussed by Gabaix and Laibson. Of course, these numbers are only suggestive as they reflect outcomes along a single, declining path for mortgage rates rather than a probability-weighted average across all possible rate scenarios, and they are measured relative to current rates rather than minimum rates.

Hidden costs may also be important in another aspect of US mortgage markets. Borrowers have the option of paying mortgage origination costs, including perhaps a fee to a mortgage broker, in the form of cash up front (“points”) or by paying a higher interest rate on the mortgage. The conventional analysis of this arrangement (e.g. Stanton and Wallace 1998) emphasizes that it is a way for mortgage lenders to separate households by moving probability. Households that expect to move soon are

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32 In October 2003, for example, one-month sterling LIBOR was 3.63%, and the discounted adjustable rate was only 7 basis points higher at 3.70%. Two-year LIBOR was 4.51%, and the discounted initial rate on a mortgage with a two-year fixed interest period was 2 basis points lower at 4.49%. The adjustable rate for mortgages with no initial discount was 4.51% and the standard variable rate was 5.42%, 88 basis points and 179 basis points respectively above one-month LIBOR.
willing to pay points; they receive a lower rate because the refinancing option is less valuable for these households, and thus less costly for mortgage lenders to provide to them. Woodward (2003), however, argues that points also increase the opportunity for mortgage brokers to confuse borrowers. In a sample of 2700 mortgage loans with average mortgage broker fees of almost $2500, she finds that households tend to pay higher broker fees on mortgages with points, and that college education is associated with a remarkable $1500 reduction in average broker fees. In a competitive market for mortgage brokerage services, broker fees may be lower for sophisticated households because of the high fees paid by naive households.

An important question is whether public policy can improve outcomes in financial markets with naive households. Financial education is certainly helpful, and an audience of financial educators is likely to agree on its importance. However one should not overestimate the power of education; in particular, the education variables in demographic regressions are endogenous, proxying for cognitive ability and other omitted factors, and so they may overstate the effects of exogenous increases in education on investment behavior.

Regulation to prohibit “predatory lending” and excessive cross-subsidy may also be helpful, but as Gabax and Laibson emphasize, it is difficult to design regulations that protect naive households without also inhibiting helpful innovation. For example, regulations that prevent negative amortization in mortgage contracts, which are intended to protect households from incurring unmanageable debts, also prevent inflation-adjustment of principal if amortization is defined in nominal terms.

Public policy can subsidize suitable financial instruments through tax incentives or credit guarantees. Swensen (2005) argues that low-cost passive mutual funds should be subsidized in this way. In mortgage markets, the US government plays a major role through GNMA and its sponsorship of FNMA and FHLMC. The ability of these agencies to issue low-cost debt has likely reduced the cost of the mortgages they hold (Green and Wachter 2005). The agencies have traditionally favored nominal fixed-rate mortgages, and it is plausible that they could encourage the use of mortgages with inflation adjustment or automatic refinancing features.

Disclosure requirements can reduce the incidence of investment mistakes, but here too they must be designed appropriately. Miles (2004) points out that in the UK the annual percentage rate (APR) on a mortgage—the main cost measure considered by prospective borrowers—is calculated under the assumption that interest rates will remain unchanged during the life of the mortgage. This assumption tends to under-
state the cost of an adjustable rate mortgage when the yield curve is upward sloping, for then forward rates exceed spot rates, suggesting that the bond market expects interest rates to rise. Miles recommends that the APR should be calculated under the assumption that spot rates at all future dates will equal the corresponding forward rates prevailing at the disclosure date. Disclosure requirements will be increasingly important if households come to rely more heavily on mortgage calculators and other financial websites to compare financial products.

Finally, recent research in behavioral finance has found that default options—standard choices that households believe to be recommended by authoritative bodies—have a powerful effect on household behavior (Choi, Laibson, Madrian, and Metrick 2002, 2004). The mortgage policies of GNMA, FNMA, and FHLMC may influence household mortgage decisions through this channel as well as by driving down the cost of standard mortgage contracts.

VI. Conclusion

In this paper I have outlined the field of household finance. I have argued that although many households find adequate solutions to the complex investment problems they face, some households make serious investment mistakes. These mistakes come in a variety of forms. I have emphasized nonparticipation in risky asset markets, underdiversification of risky portfolios, and failure to exercise options to refinance mortgages.

Investment mistakes have a number of interesting characteristics that make them central to the study of household finance. First, it appears that poorer and less educated households are more likely to make mistakes than wealthier and better educated households. This pattern reinforces the interpretation of nonstandard behavior as reflecting mistakes rather than nonstandard preferences.

Second, some mistakes may result from efforts to avoid others. The same types of households that tend to invest poorly are more likely not to participate in risky asset markets at all. Nonparticipating households may be aware of their limited investment skill and may react by withdrawing from risky markets altogether. Other households, wishing to delegate financial decisions to professionals, may pay high fees to financial planners, mutual funds, or banks.

Third, the presence of households that make investment mistakes may inhibit
financial innovation. Many investment products allow some degree of cross-subsidy from naive households to sophisticated ones that optimally exploit embedded options. It may be difficult for new investment products to gain acceptance if sophisticated households, who are the natural early adopters, must give up the benefit of a cross-subsidy when they move from an existing product to a new one.

Inevitably I have neglected many important issues. I have discussed portfolio choice but not household savings decisions, mortgage debt but not credit card debt (Agarwal, Chomsisengphet, Liu, and Souleles 2005, Bertaut and Haliassos 2006). I have not tried to review the large literature on the fees charged by mutual funds, banks, and other financial intermediaries. I have not discussed evidence that some households fail to exploit tax incentives for retirement saving (Amromin, Huang, and Sialm 2005, Choi, Laibson, and Madrian 2005). I have emphasized financial markets that are relevant for middle-class households, but I have said nothing about payday lending and other forms of credit that are used by poor households (Bolton and Rosenthal 2005). I have likewise ignored issues that are important for extremely wealthy households, such as estate tax management and the role of hedge funds. I have treated households as unitary entities and have not considered the possibility that bargaining between family members influences household decisions.

I have also sidestepped the issue of whether investment mistakes influence the pattern of returns available in asset markets. This issue is important because it may affect the welfare cost of mistakes. For example, nonparticipation in equity markets may increase the equity premium and worsen the welfare loss caused by this mistake. There is an active debate about the magnitude of such effects. On the one hand, asset prices are ultimately determined by supply and demand; and household investment mistakes are surely relevant for household asset demands. On the other hand, asset prices are disproportionately influenced by the demands of wealthy, risk-tolerant investors and professional arbitrageurs, so investment mistakes may be less important in asset pricing than they are in household finance.

Even if asset prices are set efficiently, investment mistakes can have large welfare costs for households. Since investment mistakes are particularly likely when new financial markets are created, or when households are asked to take on new financial planning responsibilities, they may greatly reduce the welfare gains that can be realized from the current period of financial innovation and from proposed new financial instruments (Shiller 2003). If household finance can achieve a good understanding of the sources of investment mistakes, it may be possible for the field to contribute ideas
to limit the costs of these mistakes. For example, we can try to define the core elements of financial literacy that make it possible for households to undertake financial planning (Bernheim 1998, Lusardi and Mitchell 2005). We can propose more informative disclosures and can help to structure the customized advice that is offered by financial planning websites. We can suggest appropriate default investment options. We can encourage public provision or tax subsidy of simple financial products such as well designed US savings bonds (Tufano and Schneider 2005). Work of this sort extends the innovative spirit of financial engineering to the retail marketplace.

The possibility that household finance may be able to improve welfare is an inspiring one. Keynes (1932) wrote that he looked forward to a distant future when economists would be “thought of as humble, competent people, on a level with dentists.” Today, dentists spend much of their time delivering advice and easy-to-use products that promote oral hygiene; economists for their part can deliver, or at least design, advice and innovations that promote financial hygiene.
Appendix A: A Normative Model of Mortgage Choice

To clarify the issues that arise in mortgage finance, I consider a simplified example. Campbell and Cocco (2003) present a richer model with a similar spirit and solve it numerically.

I assume that at an initial date 0, a household buys a house and finances it with a mortgage having face value $M$. For simplicity, I assume that the house is also worth $M$, so the loan-value ratio is 100%. At date 1, the household pays interest on the mortgage. At date 2, the household sells the house and repays the mortgage with interest. The household also receives income and chooses non-housing consumption at each date.

Mortgage contracts are specified in nominal terms, so the debt $M$ is nominal. The house, however, is a real asset whose nominal value grows with inflation. I assume that inflation can take two values, low or high, and uncertainty about inflation is resolved between dates 0 and 1. Thus inflation between date 0 and date 1 is either $(1 + \pi_L)$ or $(1 + \pi_H)$, and cumulative inflation between dates 0 and 2 is either $(1 + \pi_L)^2$ or $(1 + \pi_H)^2$. This structure captures the historical tendency for inflation movements to be highly persistent.

The household can choose between two standard mortgage contracts. A nominal fixed-rate mortgage requires a nominal payment of $R_F M$ at date 1, and a final repayment of $(1 + R_F)M$ at date 2. The fixed mortgage rate $R_F$ is set at date 0, before inflation is observed. An adjustable-rate mortgage requires nominal payments of $R_{AH} M$ at date 1 and $(1 + R_{AH})M$ at date 2 if inflation is high, and $R_{AL} M$ at date 1 and $(1 + R_{AL})M$ at date 2 if inflation is low.

These mortgages do not correspond exactly to real-world mortgages, because they repay principal in one lump sum at maturity (like Treasury bonds), rather than amortizing the debt to produce level payments over the life of the mortgage. Level-payment mortgages, however, repay principal slowly at first and more rapidly later, and the assumptions of the model capture this pattern within a simplified two-period structure.

I assume that the riskless real interest rate is a constant $r$, and I ignore default risk in mortgage lending. Thus the interest rate on an adjustable mortgage is

$$R_{AH} = (1 + r)(1 + \pi_H) - 1 \approx r + \pi_H$$
if inflation is high, and
\[ R_{AL} = (1 + r)(1 + \pi_L) - 1 \approx r + \pi_L \]
if inflation is low. The required real mortgage payment in period 1 is
\[ \frac{R_{Ai}}{1 + \pi_i} M = \left( r + \frac{\pi_i}{1 + \pi_i} \right) M \]
for \( i = H, L \). The required real payment in period 2 is
\[ \frac{(1 + R_{Ai})}{(1 + \pi_i)^2} M = (1 + r) \left( 1 - \frac{\pi_i}{1 + \pi_i} \right) M \]
for \( i = H, L \). The sum of all real payments, discounted back to date 0 at the real interest rate \( r \), does not depend on inflation and is always equal to \( M \). In this sense an adjustable-rate mortgage is a riskless liability, just as a floating-rate note is a riskless investment.

Note however that the timing of required payments does depend on inflation. An increase in inflation raises the nominal interest rate and accelerates the repayment of the mortgage debt. Each percentage point increase in inflation requires an increased mortgage payment of about 1% of the face value of the mortgage. This is compensated by a reduced real payment when the mortgage matures. In other words, an adjustable-rate mortgage is a shorter-duration liability when inflation is high.

A fixed-rate mortgage has a very different sensitivity to inflation. The interest rate on a fixed-rate mortgage is \( R_F \), regardless of whether inflation is high or low. The required real mortgage payment in period 1 is
\[ \frac{R_F}{1 + \pi_i} M \]
for \( i = H, L \), and the required real payment in period 2 is
\[ \frac{(1 + R_F)}{(1 + \pi_i)^2} M. \]
The sum of all real payments, discounted back to date 0 at the real interest rate \( r \), is declining in inflation; thus a fixed-rate mortgage benefits the borrower when inflation is high.
What is the optimal mortgage contract in this model? I will assume that the household has real income $Y$ each period. If the household can borrow or lend freely at the riskless real interest rate, then the household does not care about the timing of mortgage payments and is concerned only with the expected level and variability of lifetime resources. The adjustable-rate mortgage gives the household lifetime resources, discounted to time 0, of

$$\left[ \frac{1}{1+r} + \left( \frac{1}{1+r} \right)^2 \right] (Y - rM),$$

allowing the household to consume a riskless $(Y - rM)$ each period.

If mortgage rates are set by lenders who are risk-neutral with respect to inflation risk, then the fixed mortgage rate will be set to equate the expected present values of fixed and adjustable mortgage payments. In other words, the expected value of household lifetime resources will be the same under fixed and adjustable mortgages. However lifetime resources are random under a fixed-rate mortgage, so a risk-averse household will always prefer an adjustable-rate mortgage. This conclusion is only strengthened if mortgage lenders are averse to inflation risk and charge a premium rate for bearing it.

How then can we understand the observed predominance of long-term nominal fixed-rate mortgages in the US mortgage market? First, it is important to consider that many households are borrowing-constrained, particularly in the early years of homeownership. Borrowing-constrained households care not just about lifetime resources, but about the resources available in each period. A borrowing-constrained household with an adjustable-rate mortgage will have real consumption in period 1

\[ \frac{1}{1+r} E \left[ \frac{1}{1+\pi} \right] R_F + \left( \frac{1}{1+r} \right)^2 E \left[ \left( \frac{1}{1+\pi} \right)^2 \right] (1 + R_F) = 1. \]

The solution to this equation is lower than the rate $R_F^*$ that would equate expected first-period mortgage payments with those of an adjustable-rate mortgage, which in turn is lower than the gross real interest rate times the expected gross inflation rate.
of

$$\begin{align*}
C_{A1i} &= Y - \left( r + \frac{\pi_i}{1 + \pi_i} \right) M \\
and real consumption in period 2 of

C_{A2i} &= Y - \left( r - \frac{\pi_i}{1 + \pi_i} (1 + r) \right) M.
\end{align*}$$

A borrowing-constrained household with a fixed-rate mortgage will have real consumption in period 1 of

$$C_{F1i} = Y - \frac{R_F}{1 + \pi_i} M$$

and real consumption in period 2 of

$$C_{A2i} = Y + M \left( 1 - \frac{1 + R_F}{(1 + \pi_i)^2} \right).$$

This consumption profile has less variability in period 1, because inflation shocks affect period-1 consumption only in proportion to the product of the nominal interest rate and the face value of the mortgage, and not in proportion to the whole face value of the mortgage. A Taylor expansion around the average inflation rate, $\pi$, shows that for small inflation volatility, the standard deviation of period-1 consumption is $M \sigma_\pi/(1 + \pi)^2$ for the adjustable-rate mortgage, and only $R_F$ times as large for the fixed-rate mortgage. On the other hand, the fixed-rate consumption profile has greater variability in period 2, because inflation shocks affect the whole value of the mortgage and are not compensated by interest rate variations. A similar Taylor expansion shows that for small inflation volatility, the standard deviation of period-2 consumption is $(1 + r)M \sigma_\pi/(1 + \pi)^2$ for the adjustable-rate mortgage, and $2(1 + R_F)/(1 + r)(1 + \pi)$ times as large for the fixed-rate mortgage.

What about the average levels of real consumption in period 1 and period 2? If inflation is deterministic, then fixed- and adjustable-rate mortgages deliver the same time path of payments and thus the same average levels of consumption in the two periods. If inflation is random, the convexity of fixed-rate mortgages lowers the fixed mortgage rate below the level that would equate expected real payments in period 1 with those required by an adjustable-rate mortgage. Fixed-rate mortgages are thus back-loaded relative to adjustable-rate mortgages.

A borrowing-constrained household will find the back-loading of a fixed-rate mortgage attractive, as a way to increase expected period-1 consumption relative to
period-2 consumption. If the household is risk-averse, it will in addition find the
reduced volatility of period-1 consumption attractive. For both reasons, a borrowing-
constrained household with a sufficiently high time discount rate will prefer a fixed-
rate mortgage.

Refinancing

So far I have ignored an important feature of fixed-rate mortgages, that they give
the household an option to refinance. This option affects both the interest rate and
the risk characteristics of a fixed-rate mortgage. To model refinancing, suppose that
the fixed-rate mortgage can be repaid without penalty in period 1, after the period-1
fixed interest payment has been made. The household will find it worthwhile to
refinance, and take out a new mortgage in period 1, if inflation turns out to be low
so that nominal rates are lower in period 1 than they were in period 0. Thus a
refinanceable fixed-rate mortgage makes fixed payments if inflation is high, but if the
mortgage is refinanced because inflation is low, it makes payments of

\[ \frac{R_F}{1 + \pi_L} M \]

in period 1, and

\[ \frac{(1 + r)}{(1 + \pi_L)} M \]

in period 2. The household now avoids making high period-1 interest payments
when inflation turns out to be high, and has partial protection against a high real
debt burden when inflation turns out to be low. (The refinancing option protects
against one period of low inflation but not two, since a period elapses between initial
financing and refinancing.)

Of course, the option to refinance does not come for free. The rate on a refinance-
able fixed-rate mortgage must be higher than on a fixed-rate mortgage that prohibits
refinancing. A refinanceable fixed-rate mortgage must also require higher period-1
payments than does an adjustable-rate mortgage. If lenders are risk-neutral, then
the expected present value of real lifetime payments is the same for all mortgages. A
refinanceable FRM has lower expected real payments in period 2 than does an ARM;
therefore the refinanceable FRM must have higher expected payments in period 1.
This means that a borrowing-constrained household that is risk-neutral will prefer an
ARM, because such a household wishes to increase average period-1 consumption relative to period-2 consumption, and does not care about the randomness of mortgage payments.34

A risk-averse constrained household, however, may prefer a refinanceable FRM because the reduction in first-period consumption risk may outweigh both the increase in second-period consumption risk and the reduction in the average level of first-period consumption. This is a striking reversal of the analysis for unconstrained households, which find ARMs to be safer than FRMs. The lesson is that perceptions of risk can be profoundly affected by the presence of borrowing constraints.

The nature of risk aversion in this model deserves some discussion. If the household has a utility function defined over consumption in each period, then under standard assumptions about the utility function, the derived risk aversion with respect to mortgage payment risk is increasing in the level of consumption risk aversion. It is also increasing with respect to randomness in real income that is uncorrelated with inflation. Such randomness creates a “background risk” that makes the consumer more averse to mortgage risk. Finally, the randomness of mortgage payments is relatively more important the larger the mortgage relative to the household’s income. Thus the model implies that a household should be more likely to prefer a refinanceable FRM if it is naturally conservative, has a volatile income, or has a large mortgage relative to its income. Campbell and Cocco (2003) obtain these results in their multi-period numerical model.

It is possible to enrich this model further to allow for refinancing that is driven by decisions to move house rather than by movements in interest rates. Households that move must refinance their mortgages even if interest rates are high rather than low. Refinancing of this sort reduces the period-2 benefits of refinanceable FRMs to borrowers, and lowers the equilibrium interest rate on these mortgages. For a given moving probability in the population as a whole, and thus a given refinanceable FRM rate, a household that is more likely to move gets a lower benefit from a refinanceable FRM and is more likely to prefer an ARM.

Finally, one can allow for the fact that many households do not refinance their mortgages, even when it is optimal to do so. A household that fails to refinance a

---

34 This result is consistent with statements in some personal finance guides. Orman (1999), for example, writes that “ARMs are best utilized... when your cash flow is currently tight but you expect it to increase as time goes on” (p.254), while Irwin (1996) writes “Sometimes ARMs have lower initial loan costs. If cash is a big consideration for you, look into them.” (p.144).
FRM when the interest rate falls pays additional mortgage interest, so the presence of such households in the population reduces the equilibrium mortgage rate. Given the aggregate prepayment rate, and thus the refinanceable FRM rate, a household that believes itself to be more likely than average to refinance optimally will get a higher benefit from a refinanceable FRM and is more likely to prefer this type of mortgage.

Appendix B: Household-Level Mortgage Data

The household-level mortgage data studied in this paper and in Schwartz (2006) come from two data sources: the American Housing Survey (AHS), conducted by the US Department of Housing and Urban Development, and the Residential Finance Survey (RFS), conducted by the Census Bureau. Both surveys provide basic information on housing units, their residents, and their mortgages. However they have different strengths and weaknesses.

The AHS is conducted in every odd year. Interviewers have returned to the same housing units since 1985, adding new units to reflect new housing development; thus the AHS is a panel dataset with a long time dimension. The AHS follows housing units rather than households, but asks detailed questions about the residents of each housing unit, including demographic and educational information. Interviewers also ask whether residents own their housing unit, whether they have a mortgage, what is the form of the mortgage, and what rate is being paid on the mortgage.

The main weaknesses of the AHS have to do with data quality. Participation in the survey is voluntary, and many residents either refuse to participate or give only partial answers to survey questions. Even a simple question such as whether a housing unit’s residents lived in the unit at the time of the previous survey is answered unreliably. To establish whether a household is the same as the one that responded to the previous survey, one can combine the answer to this question with demographic data.

Mortgage data are even more problematic. A detailed review of the AHS by Lam and Kaul (2003) shows that as mortgages age, households’ reports of the original principal value, monthly payments, and mortgage rates can change from one survey to the next. Schwartz (2006) handles this problem by following households through time, assuming at each point in time that their mortgage was originated at the most recent date they have ever previously reported as a mortgage origination date, and assuming that the terms of the mortgage are those they reported in the most recent
survey following the origination date. The motivation for this procedure is that households are more likely to report the terms of their mortgage accurately if they recently took out the mortgage. Mortgage rates derived in this manner track the historical rates reported by the Federal Home Loan Mortgage Corporation (FHLMC) much more accurately than the raw reported rates. However there are still some implausibly low rates, and I replace any rate that is more than two percentage points below the average FHLMC rate prevailing during the mortgage origination period with the average FHLMC rate less two percent. The results are robust to reasonable variations in this truncation procedure, for example replacing self-reported mortgage rates with FHLMC rates.

The RFS has been conducted every ten years since 1951 as part of the decennial census. Each survey draws a different subsample from the census population, so the RFS is a series of cross-sections and not a panel. The RFS asks homeowners to identify their mortgage lenders and then cross-checks mortgage data with the lenders, resulting in much greater accuracy of mortgage terms. The main weakness of the RFS is that it contains relatively little information on homeowners; in particular, it lacks the educational information contained in the AHS. I use the RFS as a cross-check on the mortgage rates reported in the AHS. In particular, I find that the distribution of mortgage spreads in the 2001 RFS closely matches the distribution extracted from the 2001 AHS and reported in Figure 5.
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N 4304 4304 2822 1245

Standard errors are underneath the coefficients. Coefficients significant at the 10% level are denoted by *, 5% by **, and 1% by ***

1 All regressions control for gender and marital status
2 In the reference household, the household head is a married white male with no high school diploma

Change in percentage points from the reference person by changing variables from 0 to 1 if binary and by 1 standard deviation if continuous
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Standard errors are underneath the coefficients. Coefficients significant at the 10% level are denoted by *, 5% by **, and 1% by ***.

All regressions contain year and region fixed effects, and also control for gender, marriage status, whether the house is located in an urban area.

1 In the reference household, the household head is a married white male with no high school diploma.

2 Change in percentage points from the reference person by changing variables from 0 to 1 if binary and by 1 standard deviation if continuous.
Figure 1: The US Wealth Distribution

- **Total Assets**
- **Financial Assets**
- **Net Worth**
Figure 2: Participation Rates by Asset Class
Figure 3: Asset Class Shares in Household Portfolios

Mean Ratios

Percentile of distribution of total assets

- Safe assets
- Real estate
- Vehicles
- Private business
- Public equity
Figure 4: Fixed Rate Mortgage Share and Mortgage Rates

Proportion FRM  
30 year fixed rate  
1 year adjustable rate  
Spread
Figure 5: Distribution of Mortgage Spreads

Fraction of 30 year fixed rate mortgage holders paying a higher spread vs. spread over current 30 year mortgage rate.

- 2003
- 2001
- 1999
- 1997